



A guide to reporting your repair requests

1

To report any repair and maintenance requests, please go to: robinson-jackson.fixflo.com
Alternatively you can use the online portal.

English (UK) eesti polski pyccckii Log in Get password

Welcome to our repair reporting system

Please be as descriptive as possible and always provide a photo of the problem when you can

1 What is the problem?

Please click on the relevant picture

What is the issue?



2

Select the language you would like to report in



3

Choose the picture icon most relevant to your issue

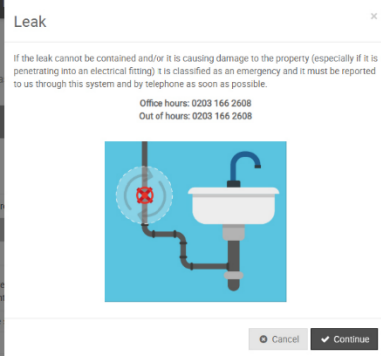
1 What is the problem?

Kitchen Appliances



4

Review any guidance and advice pop-ups shown



5

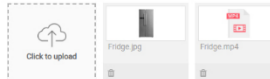
Include all details and any photos or videos

1 What is the problem?

2 Add photos

Please add up to 5 photos, video or audio files (max: 30mb each) to help explain the problem.

Upload file(s)



Back Next

2 Address details

4 Your contact details

5 Confirm and send

6

Select your address and enter your contact details

2 Add photos

3 Address details

4 Your contact details

Title

First name

Surname

Email address

Telephone number

Telephone number (alt.)

Back Next

5 Confirm and send

7

Submit your repair request through to us and receive instant email confirmation!

Sent!

Your issue has been submitted. Your reference number is IS44453

You will receive a copy of your issue by email shortly. (Don't forget to check your spam folder)

Things to do next

- Report another issue
- Logout
- Help us improve our repair reporting service for you. It takes less than a minute!

Home